

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Request for dignity kits

A listening group with at Nyueljul Primary School in Rubkona said they lack dignity kits and need support as the school term begins. They would like to know if there are plans to provide them with sanitary items.

*Adolescents, Rubkona ●*

#### Peace is holding

Members of a listening group in Rubkona and Bentiu towns said they are happy with the revitalized peace agreement. They added that the situation now allows them chance to move freely and meet with returning people they had been separated from for years.

*Adults & Youths, Rubkona & Bentiu ●*

#### Water shortage in Rubkona

A listening group comprised in Rubkona town reported water shortages due to increasing number of inhabitants. They appreciate what agencies are already doing but are appealing for addition of more water points in the area.

*Adults & Youth, Rubkona ●*

#### School appreciates new toilet facilities

A listening group of pupils at Nyueljul Primary School in Rubkona extended appreciation to Concern Worldwide for constructing 3 new latrines at their school.

*Adolescents, Rubkona ●*

#### In need of cooking utensils

A group of women from Nhialdiu said that they lack utensils for cooking and water storage. They are requesting for help from any agency that is in position to provide them with the necessities.

*Adults, Nhialdiu ●*

#### Lack of child friendly spaces

A listening group of children in Chillak of Rubkona County said that they lack child friendly spaces on the area. They are requesting partners who provide for children to extend the services to them.

*Children, Chillak ●*

#### Why padlock the latrines?

Members in a disabled listening group said they are not happy with people who put padlocks on PoC latrines designated for their use. They people sensitized to stop the habit.

*Adults & Youth, Sector 5, Block 10 ●*

#### Grateful for grinding cash

A listening group of disabled people expressed gratitude to WFP and WHH for the continued distribution of cash for grinding food.

*Adults, Sector 3 ●*



**263**

This week Internews collected **263 unique feedbacks:**

- Children (Under 10 years old) **5%**
- Youth (18-35 years old) **81%**
- Adults (over 35 years old) **13%**



**4.052**

Internews interacted with **4.052 people through:**

- Listening Group **9%**
- Informal Meeting **90%**
- Phone Call **1%**

A Kondial FM correspondent talking to women and youth leaders from the Bentiu PoC on International Womens Day at the station premises - Photo Internews



#### Help decongest our school

A listening group of teachers comprising of 5 males and 1 female at Nyueljul Primary School reported congestion at the school. They are requesting for more structures to help decongest the school.

*Adults, Rubkona ●*

#### Difficulty in accessing water

Members of a disabled persons listening group said they face challenges accessing water due to shortages in their sector. They would like special consideration to water access points.

*Adults & Youths, Sector 5, Block 3 ●*



March 14, 2019

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# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### SPECIAL EVENT: International Women Day

Dozens of women gathered at football field to celebrate the International Women's Day. While addressing the participants, the Protection representative emphasized that women deserve respect and empowerment in particular through education for effective participation in decision making. On the same occasion, the CHC chairperson thanked humanitarian agencies for supporting women and organizing the day in the PoC. The community chief acknowledged that women deserve empowerment to lead the nation. In attendance were UMISS staff, humanitarians and various community members who were entertained with traditional dances, music and drama. ●

of the community involved in erecting illegal structures to immediately stop and that any illegal constructions or expansions will be demolished. The camp management agency said sensitizing and discouraging residents from putting up barriers or illegal structures in the PoC will enhance safety, fire evacuations during fire incidents, ease community access, enable UNPOL patrolling teams, security evacuation, space for new latrines, WASH sanitation corridors and water flow. ●

They urged for continuation of the show and acknowledged support for the youth peace activities. ●



#### EDUCATION SHOW

After allegations that children play violent games at school instead of attending lesson, members of parents' teachers association (PTA) at schools and school authorities sat down to work out a way of handling the problem. While appearing on Kondial FM, the head teacher of BENFA Primary School said children don't listen to guidelines that govern schools and asked for help from parents to advise their children. PTA representatives acknowledged the issue, but blamed it on the children who might not have immediate relatives to offer guidance. All parties agreed to use Kondial FM to sensitize the community on the roles they should play in good upbringing of children. Kondial FM could not immediately reach the children for response but will have them talk in our next programme with adolescents. ●



#### MUSIC SHOW

Peace through music is a topic being discussed by artists in Bentiu on Kondial's afternoon music show. Artists appeared live on the station and sent out invitations to youths and the wider community to attend the music performance which is due in the PoC. The artists said music has helped young South Sudanese to unite for peace and harmony. Several callers believe that music is a vital tool that helps to create a peaceful environment within the community and the nation.



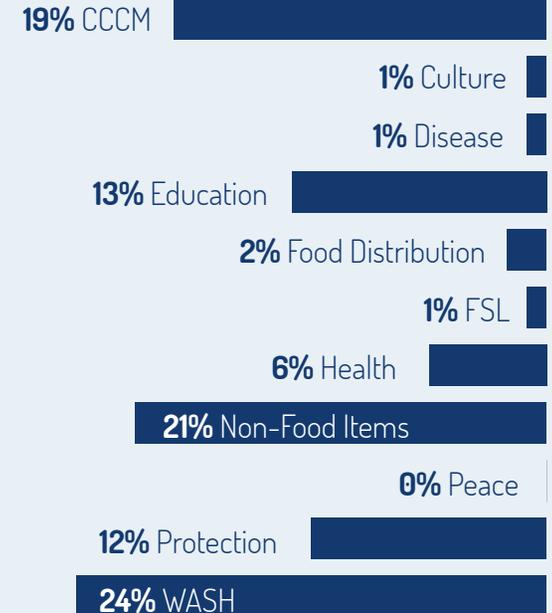
#### EVENING SHOW

Kondial FM hosted community leaders in a series of week-long programs discouraging residents from illegally constructing structures in the PoC. They informed members



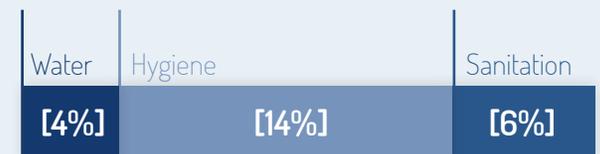
## Community Feedback

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#### Detailed: WASH

This graph details the feedback on WASH that was received this week.





March 14, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Child Friendly Space needs Fence

Parents said child friendly spaces need to be fenced to provide security and safety to the children because it is dangerous when children play in open places. They said the concerned agency agreed to fence the CFS since last year but until now no action has been taken.

*Adults, block 78, Ajuong Thok*

#### Roofing materials for latrines

Refugees said they are waiting on Samaritan's Purse to roof the latrines for the people with special needs. They said, latrines are being constructed and Samaritan's Purse is expected to provide roofing materials.

*Adults, Ajuong Thok, Zone I*

#### Mothers want feeding flour

A number of pregnant and lactating mothers zone A in Pamir said that, they missed out on receiving nutrition flour in the last distribution because the supply ran out of stock in the store. They want to know if there will be another distribution soon.

*Adults, Pamir*

#### People happy with water

Families in Pamir said they are happy with Samaritan's Purse for connecting water from the tank to their area. They said no more water cuts or shortages since the installation was done.

*Adults, Pamir block 42*

#### Efforts making positive results

Also residents of block 42 said they are happy with camp hygiene because of the intensive work done by IRC Hygiene department in raising awareness about cleanliness in the blocks. They said they want to continue with cooperation with agencies to maintain a healthy environment.

*Adults, Pamir*

#### Baby care awareness

Lactating mothers in block 7 in Ajuong Thok said they want AHA to teach them maternal hygiene. They said this will help their babies stay healthy. They complained that, women from other blocks attend awareness sessions but none of their block members has ever attend awareness sessions.

*Adults, block 7, Ajuong Thok*



This week Internews collected **16 unique feedbacks:**

- School Age (11-18 years old) **6%**
- Youth (18-35 years old) **6%**
- Adults (over 35 years old) **88%**



Internews interacted with **112 people** through:

- Listening Group **56%**
- Informal Meeting **44%**



Data collected from:  
**47 females (42%)**  
and **65 males (58%)**

#### Latrine construction instructions met

Residents of block 15 said they have dug their latrines as instructed using the new design and waiting for slabs and roofing materials for the latrines from the concerned agency.

*Adults, block 15, Ajuong Thok*

#### Marrum for bricks making

People living in block 40 in Pamir say they want marrum to make bricks and build their shelters before the rainy season approaches.

*Adults, block 40, Pamir*

The Refugee Women Representative encourages women to play a positive role in the community on the International Women's Day



#### Relocating to Pamir from Ajuong Thok

Some students who were living and registered in Ajuong Thok have decided to relocate to Pamir and stay with relatives. They want the merging process to be quick to enable them receive food in the next distribution.

*Youth, Pamir*



March 14, 2019

# Internews Jamjang e-Bulletin

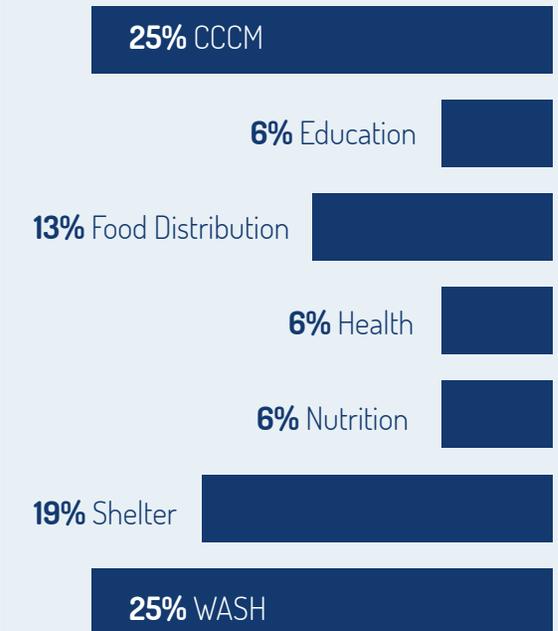
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## Jamjang 89.4 FM Weekly Program Highlights



## Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.

Water	Hygiene	Sanitation
[13%]	[6%]	[6%]



### Health Program: Health Services for the Community at

#### Hope PHCC in Pamir camp

Jamjang FM correspondent visited all Hope PHCC and held interviews with department supervisors. The center includes a lab, pharmacy, children's ward, TB and HIV/AIDS, maternity, nutrition and vaccination departments. The hospital supervisor told Jamjang FM that there are cases that need laboratory tests and while other cases are directed to the pharmacy. The medical team called on the community not to take medicines without consulting a doctor and to follow up on medical instructions. The official also warned that adults should not send their children to receive treatment unaccompanied. ●



### Family Program: Can men help wives with housework?

A group of women in Ajuong Thok and Pamir requested their husbands to help their wives with housework. They said when wives receive support from husbands they feel great and it would increase love among the couples. A group of men implemented the call. However, one of the women refused to allow her husband to help her with domestic chores. She said that the gesture interferes in her affairs explaining that the man's function is to work and bring support to family then she helps with housework. ●



### Refugees in Ajuong Thok and Pamir celebrate

#### International Women's Day

During the International Women's Day, the Chairlady of the Women's Union in Pamir Camp Husna el-Nur Tutu expressed her happiness and appealed to the UNHCR to provide adequate support to humanitarian organizations. She said that this will help increase the provision of services to women in refugee camps in Ajuong Thok and Pamir, as well as women in the local community. The Minister of Social Welfare and Gender in Ruweng State Abraham Athuai Ngor thanked the humanitarian organizations working in the area for organizing the event of the day. Jamjang FM team interviewed some people in Pamir at the event. ●

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## What We Heard This Week

### Feedback from the Community

#### Youth appeals for peaceful inter-zonal tournament

Some youth are requesting their colleagues especially those participating in the football tournaments to refrain from violence. They said this year the inter-zone league should end peacefully.

*Youth, POC 3, Zone D*

#### Garbage site full beyond capacity

Women asked the concerned agency to level the waste site. They said the garbage site is now full and the waste is being thrown and scattered all over the roads. They said last year NGO staffs and the community jointly cleaned the camp and there was improvement in sanitation.

*Residents POC 3, zone F and G*

#### Girl's football team wants support

Girl's football team in the PoC wants training so they can improve their skills in the game. The girls appealed to the concerned humanitarians to support them with training so that they can progress to another level. They girls said this will help them pursue their talents in the football career.

*Girls, POC3, Zone E*

#### Construction of latrines in the POC

Some residents in POC 3 thanked NGOs for constructing toilets in some blocks. Meanwhile in POC1 other members of the community said some latrines are damaged and need repair.

*Residents, POC 3, zone B and POC 1, Block Q*

#### Impose restrictions on night clubs

Some youth are very concerned about the increase of gangs in the POCs. They said night clubs are operating without cut-off time. The youth urged UN police to imposed time limit on night clubs.

*Youth, POC 3, Zone D*

#### Lack of fence dangerous for children

Mothers in the POC said part of the fence around the POC is no longer there. They said the lack of a fence between ways and residents has encouraged children to play along the road which is dangerous. They urged the concerned partners to fix the fence particularly the part that is separating the community and the road used by UNMISS security vehicles.

*Mothers, POC 3, Zone C*

57

This week Internews collected **57 unique feedbacks:**

- Children (Under 10 years old) **2%**
- School Age (11-18 years old) **5%**
- Youth (18-35 years old) **18%**
- Adults (over 35 years old) **70%**
- Elderly (Over 60 years old) **5%**

421

Internews interacted with **421 people** through:

- Listening Group **40%**
- Informal Meeting **58%**
- Partner Network **2%**



Data collected from:  
**144 females (34%)**  
and **277 males (66%)**

#### Private school lack desks

Some teachers in a private school appealed to education partners to assist them with school items like textbooks, exercises books, chairs, desks and benches. They said at the moment they are struggling to provide some of the items by themselves and need a helping hand.

*Teachers POC 3, Zone A*

BBT CC Interviewing a woman in POC 1 on the importance of taking children for vaccination.



#### Copies of peace agreement needed

A group of youths is requesting the responsible agencies to distribute more copies of the peace agreement booklet. The youth want to read and understand what is in the agreement so that they explain to those who cannot read.

*Residents, POC 3, Zone D*

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## Boda Boda Talk Talk

### Weekly Program Highlights



#### UNPOL concern over late reporting

In an interview with BBTT, the UNPOL community policing team leader said they are having a big problem concerning people who report late into the POC. He said the late comers are violating camp rules and creating security risks for IDPs. He said UNPOL is going to be very strict on camp ground rules without further compromise on gate opening at 6:00am and evening closing at 7:00 pm. UNPOL team leader said late comers will not be allowed to enter the POCs and will not guarantee their security. He appealed to every member living in the community to play their role and abide by camp ground rules. ●



#### Overcrowding at IMC facility

In an interview with BBTT, IMC the medical partner at UN House said that they conduct full operations at UN House PoCs 1 and 3 that keeps on reducing crowding in the facility. The official said, all surgical operations, outpatient consultations and the emergency response team is always present at the office during working hours. He added that community based mobilizers always help in crowd control. ●



#### Reopening sewage tunnels

In an interview with BBTT, ACTED, the UN House PoCs camp Manager said

it's planning a major sewage cleanup in March. The organization said last year this activity was successful and is worth repeating. ●

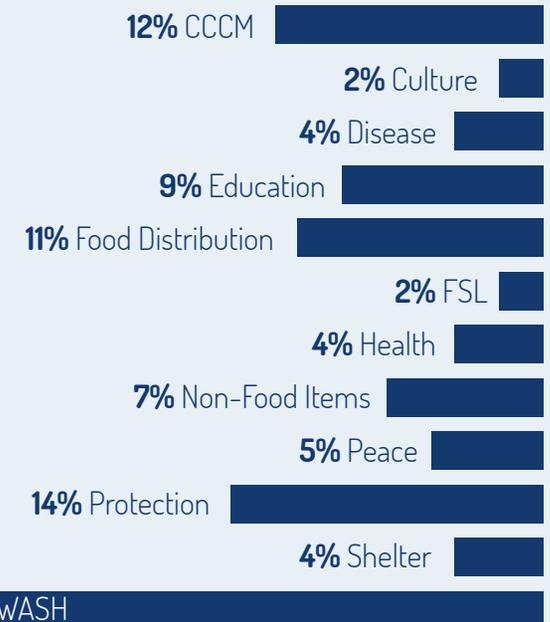


#### Importance of vaccination

Magna is the vaccination and immunization agency at the UN House PoCs. In an interview regarding the importance of vaccination, Manga said it has teams vaccinating children from zero to ages above 5. Manga said it has only one team and the team is no longer moving around and are calling on mothers and parents to take their babies and children for immunization to their facility in zone E and zone J. ●

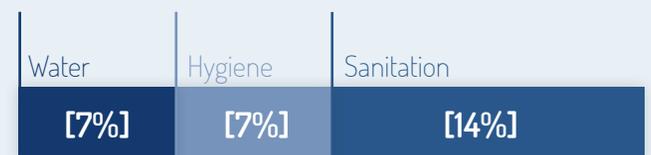
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## What We Heard This Week

### Feedback from the Community

#### Grinding mill faulty

Residents of Sector 2 said one of the grinding mills had stopped working and that they lack experience to repair it. They requested the responsible agency to restore it as soon as possible so that they can continue grinding their sorghum.

*Youths & Adults, location: sector 2 ●*

#### Improve good communication at water points

Members of the Sector 4 community said that there are some people who lack communication skills with others at water points. They requested agencies to create awareness on how to improve communication to avoid conflict.

*Youths & Adults, location: sector 4 ●*

#### Provide big exercise books

Pupils in class 5 & 8 of basic schools said that the exercise books distributed by an agency are very small. They requested education agencies to provide bigger exercise books.

*Youths, location: sector 1 & 2 ●*

#### Add more solar light panels

Residents of Sector 3 said that they are faced with difficulties when trying to use bathrooms or toilets at night. They said there are not enough solar lights in their place. They requested agencies to install more solar lights so that they can use the facilities without fear at night.

*Youths & Adults, location: sector 3 block D ●*

#### Thanks for the International Women's Day

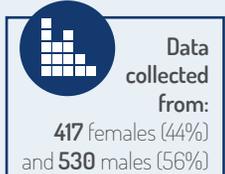
Residents within the PoC and Malakal town thanked the humanitarian agencies for organizing the International Women's Day celebrations at Malakal stadium. They requested agencies to open more Accelerated Learning Programs so that the women can get opportunities to complete their education.

*Youths & Adults, location: PoC & Malakal town ●*

#### In need of eye treatment

Relatives of people with eye problems have requested health agencies to find ways of treating the eyes of their relatives so that that they can have better eyesight.

*Youths & Adults, location: sector 1, 2 & 3 ●*



Captain of Malakal town Girls Volleyball Team speaks live on Nile FM at Malakal stadium on International Women's Day celebrations.

#### Broken bridges limit movement

Residents said they are facing difficulties crossing from one location to another due to broken bridges. They requested the concern agencies to repair the broken bridges so that they can access service locations in the shortest time.

*Youths & Adults, location: sector 2 block T1 & T2 ●*

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CAMP COORDINATION  
AND CAMP MANAGEMENT  
CLUSTER

## Nile 98.0 FM

### Weekly Program Highlights



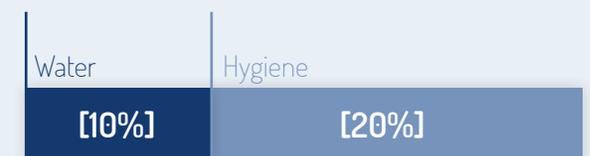
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### International Women's Day: special program coverage

Nile FM covered the International Women's Day (IWD) live from Malakal stadium under the theme: "Think equal, build smart, innovate for change". The UNICEF GBV specialist gave a brief background about the day and added that all the efforts are being made as a community to drive towards equality in whatever is being done. She added that for us to achieve gender equality, we need to send our children back to school so that when they grow up to participate equally in all opportunities like in work and remuneration. ●



### CCCM program: community support to the Community Watch Groups

Nile FM CCCM program hosted sector 1 leader to explain how the community can support Community Watch Group (CWG) members so that they are able to maintain security. The sector leader said the community respect the CWG members while doing their work at night. Some community members explained that for families to support voluntary work of (CWG), they should help in kind and financially so that the CWG have tea or coffee. A community member said that the community should appreciate the work of the (CWG) so that they can feel encouraged. ●



### Hospitality art: special program

After receiving feedback from some community members who said that some children disrespect people coming from Sudan known as Falata when they try to interact with the PoC community or engage in economic activities. Nile FM correspondent interviewed some community members to propose how the community should conduct or host the new community. A community member suggested that people should be welcoming to any new guest into PoC such as by providing drinking water. Another person said people should guide the children so as not to demean any other community because it affects all who are living in the PoC. In addition, another person said people should practice hospitality like their forefathers who hosted guests and interacted intercommunally. ●