

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Broken perimeters

Residents in Bentiu PoC voiced concerns over the holes in the perimeter walls. They worry because the gaps are being used by criminals to access the PoC. They would like to know if UNMISS has plans to mend the barrier before the rainy season.

Adults & youths, Sector 4 ●

Shower doors need repair

A community leader raised a concern on behalf of block 4 of Sector 3 residents that the shower shelter doors are damaged depriving them of the much needed privacy. He requested the responsible WASH partners to assess the facilities and carry out repairs on the structures.

Adult, Sector 3, Block 4 ●

Way to go Civil Affairs!

A Kondial FM listening group with adolescents at Nyueljul Primary School in Rubkona town extended gratitude and appreciation to UNMISS Civil Affairs for organizing a teenagers' club to help them engage in peace building activities.

Adolescents, Rubkona ●

Open defecation at Hai Chillak

A listening group in Hai Chillak, Rubkona town, said that the practice of open defecation is now common in the area. They expressed concerns about a possible outbreak of diseases if the practice continues. They would like to know if WASH agencies can carry out awareness campaigns and, if possible, construct latrines.

Adults & youths, Chillak ●

Hai Ingaz lacks places of convenience

A listening group of women and men in Hai Ingaz of Bentiu town reported lack of latrines in the area. They voiced fear of a possible outbreak of diseases due to poor hygienic conditions. They want to know if WASH agencies can arrest the situation through awareness and provision of toilet facilities.

Adults, Hai Ingaz ●

Additional seats for persons with disabilities

A listening group with persons with disabilities in Sector 5 said that they lack enough chairs in their office. They are requesting agencies to come to their aid and provide them with more furniture.

Adults, Sector 5 ●



This week Internews collected
17 unique feedbacks:

- Children (Under 10 years old) **6%**
- Youth (18-35 years old) **53%**
- Adults (over 35 years old) **41%**



Internews
interacted with
236 people through:

- Informal Meeting **100%**

We thank the humanitarians

A listening group in Rubkona expressed happiness with humanitarian agencies for supporting women and were grateful for the International Women's Day organized in Rubkona town.

Adults, Rubkona ●

In need of playing cards

Youth members in Bentiu PoC appreciated all the support given to them like games and sporting items. However, they said they would appreciate if the concerned agencies can add them more playing cards.

Youths, Sector 4, Block 6 ●



Kondial FM correspondent talking to members of the Mercy Corps Drama Group after their performance in Rubkona. Photo @Internews

Roads, water drainages look good

Members of a focus discussion group said they are happy with IOM for clearing drainages and for the road maintenance works across the PoC.

Youths, Children & Adults, PoC ●



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

March 28, 2019

Internews Bentiue-Bulletin

In Bentiue, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiue PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

Kondial 97.2 FM

Weekly Program Highlights



SPECIAL SHOW: Townhall Meeting with IDPs

There are concerted efforts to ensure that IDPs make informed, voluntary and spontaneous returns back to their villages of origin, if they so wish. UNMISS RRP organized a townhall meeting which brought together more than a thousand IDPs in the Bentiue PoC. The aim of the meeting was to collect feedback about their protection and to know more about the humanitarian situation in potential areas of return. The CHC chairperson appeared on Kondial FM to make clarifications about the meeting to enable IDPs make decisions on how best they can be supported, if they decided to return. Youth representatives and other IDPs said that they are ready to return but worried about their safety in case peace is not fully implemented. RRP confirmed that the meeting will be monthly to foster more interaction with the IDPs. Kondial FM will continue covering the meetings and use feedback for radio programming.

Management explained how to prevent fire, control it or exit in case of a fire incident. Appearing live on Kondial FM, the IOM CCCM operation team discouraged people from leaving fires unattended, start fires in the open or allow children to fetch fire from the neighborhoods. The CCCM team confirmed that they trained up to 172 block leaders in the use of fire extinguishers and to help in sensitizing residents about assembly points during a fire incident. WASH corridors and water drainage ditches were identified as safe for people to evacuate to in case of fire. Several callers on the show appreciated IOM for the programme. Kondial FM continues airing programs and PSAs about fire.



SPECIAL SHOW: Reopening of Water Drainages

IOM CCCM has embarked on reopening of water drainage channels and replacing sunken culverts across the PoC. In an interview with Kondial FM, the Camp Management team assured the public that IOM is set to reopen and repairing all culverts along water ways so that no rain water is stagnates in the PoC. They confirmed that the exercise will be completed before the rains set and no one should worry about scenarios of children drowning. The Camp Management team discouraged residents from throwing garbage in the ditches or burning of garbage around the area. Sector leaders contacted by Kondial FM registered appreciation and said they are satisfied with the exercise. They promised to help with dissemination of messages to discourage residents from blocking drainages.



PEACE TIME SHOW: Teenagers Disseminating Peace Messages

Revenge killings, acts of clan and tribal inclinations were mentioned by adolescents as being the most counterproductive practices to peace initiatives. In a recorded conversation with the under 20 years of age, the representatives of the teenagers' peace club thanked Civil Affairs for engaging them in peace activities. This was said during the

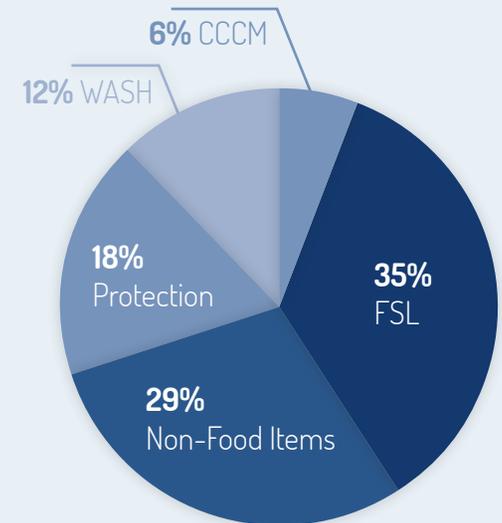


CCCM - HOUR: Fire Safety Training

Sensitization about fire hazards within the PoC continues. IOM Camp

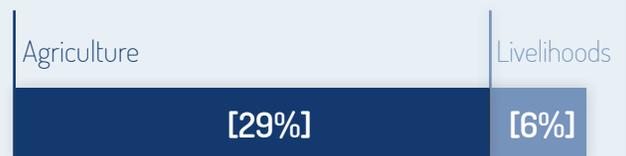
Community Feedback

Internews Bentiue collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: FSL

This graph details the feedback on FSL that was received this week.





March 28, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Lengthy queuing for children is tiresome

Some parents in Ajuong Thok said that queuing with children to access medical services at the hospital is tiresome. They inquired if it will be possible to have pediatricians attend to the children.

Adults, Block 18, Ajuong Thok ●

Help! We have eye problems

A number of people with eye problems said their vision is deteriorating. They asked if it will be possible to see an eye specialist to attend to their medical conditions.

Adults, Block 16, Ajuong Thok ●

Thank you for educating our children

Parents thanked the education agency for the services being provided in the camp. They explained that many children in the camp are able to access education services because of the efforts made by the humanitarian agencies. However, they requested for additional exercise books in the schools.

Adults, Block 29, Ajuong Thok ●

Materials needed for completion of latrines

Some women in the community said they finished digging latrines and are now waiting for building materials and slabs to complete them. They requested the agency responsible to provide the materials before the rains and that the open pits are a danger to all.

Adults, Block 29, Ajuong Thok ●

Leakages in taps are a wastage

Residents in Block 43 raised a concern that the taps in the block are wasting water because of leakages. They requested the responsible agency to fix the amenities.

Adults, Block 43, Ajuong Thok ●

One bar of soap is not enough for a month

Families in Ajuong Thok said that one piece of soap that is distributed monthly is not enough. They added that they cannot afford additional soap from market. They requested for an increase in the amount of soap distributed.

Adults, Block 43, Ajuong Thok ●

26
This week Internews collected **26 unique feedbacks:**

- School Age (11-18 years old) **4%**
- Adults (over 35 years old) **96%**

310
Internews interacted with **310 people through:**

- Listening Group **77%**
- Informal Meeting **19%**
- Focus Group Discussion **4%**

Data collected from:
60 females (19%)
and **250 males (81%)**

Students want to study close to their homes

Students in Block 8 said that some of them who are attending ALP classes were transferred to the schools that are far from their homes. They want the agency concerned to enroll them in nearby schools to shorten the walking distance.

Youth, Block 8, Ajuong Thok ●



Agencies celebrating the World Water Day in Jamjang. Photo @ Internews

Make the merging processes in schools faster

Families in Block 8 appealed to UHNCR to quicken the process of unmerged students to enable them get registered in the school as well as get access to humanitarian services.

Adults, Block 8, Ajuong Thok ●



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Jamjang 89.4 FM Weekly Program Highlights



WASH Program: World Water Day commemoration in Pamir

In preparation to celebrate the World Water Day, UNHCR WASH and Samaritan's Purse were invited to Jamjang FM to draw people's attention to the importance of clean and adequate water for all. The community learnt about the efforts made by humanitarian agencies to provide clean water to each and everyone in the camps, and about sustainable development goal number 6 which talks about achieving clean, accessible water for all. The community was invited to attend the celebration in Pamir camp where a speaker from a humanitarian agency described clean water as the most important element in human life explaining that no one can live without water. Refugee leaders from the Ajuong Thok and Pamir urged the community not to allow their children

to play with water explaining that, saving water is a collective responsibility. •



Livelihood Program: Farmers discuss opportunity to sell seeds to ERD program

IRC's ERD Agriculture team leader spoke to Jamjang FM during a meeting organized with farmers in Ajuong Thok camp. In a recorded program by Jamjang FM, Farmers from the refugee and host communities were informed about IRC's need to buy seeds locally. The community was alerted about where to deliver the seeds as well as the deadline of providing the seeds. The seeds needed are groundnuts, sesame and sorghum. Talking to Jamjang FM, refugees and host community farmers were appreciative of the outcome of the meetings. •

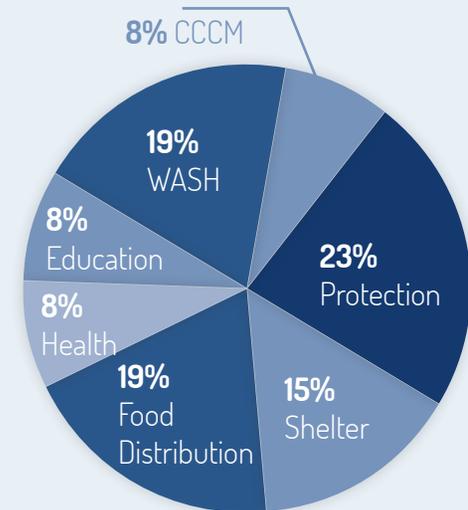


Health Program: Causes and prevention from bilharzia disease disseminated to community

Mentor Initiative team was hosted by Jamjang FM to talk about bilharzia and educate the community on ways to protect themselves from the disease. On the health show, speakers described bilharzia as a chronic disease caused by infestation with blood flukes. They added that it lives in the stagnant water and its presents with symptoms of headache and blood in the urine of an infected person. They said, in order to prevent oneself from the disease, people should avoid taking bath in stagnant water and fetching water for drinking from dirty wells because they are the sources of the disease. They assured the community that the diseases is curable and appealed to them to report any cases of bilharzia to health facilities for early treatment. •

Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on **WASH** that was received this week.

Water	Hygiene	Sanitation
[8%]	[8%]	[4%]

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What We Heard This Week

Feedback from the Community

Thanks for reconstructing our water point

A group of women appreciated the reconstruction of a water point in their block. They said the facility is now okay, which makes it easier for the women to collect water. They urged the agency to do the same in all the other blocks in the POC.

Women, POC 3, Zone A ●

Repair our latrines

A listening group asked the responsible agencies to repair the latrines in their block. They said the toilets are in bad condition and lacking doors which makes them difficult to use.

Listening group, POC 1, Block E ●

Help us to use less charcoal

Some residents in the POC said they need lentils instead of pulses. They said pulses take longer to cook which consumes a lot charcoal. They requested WFP to bring lentils in the next food distribution.

Residents, POC 3, Zone C ●

Separate the vulnerable during GFD

A listening group in POC 1 is requesting that persons with special needs be given special consideration during general food distribution. They said the vulnerable should be separated from the rest to enable them spend less time during the distribution.

Listening group POC 1, Block O ●

Restrict idling around the pedestrian gate

Some parents in the POC asked UNMISS to restrict people sitting outside the pedestrian gate. They said some of them are members of gang groups who use drugs and avail them to the youth in the POC.

Parent, POC 3, Zone J ●

Malaria is high in the community

Some residents said malaria has become common among children in the community. They urged health partners to intensify drug administration to fight the disease.

Listening group POC 1, Block J ●

43

This week Internews collected **43 unique feedbacks:**

- Children (Under 10 years old) **2%**
- School Age (11-18 years old) **2%**
- Youth (18-35 years old) **19%**
- Adults (over 35 years old) **70%**
- Elderly (Over 60 years old) **7%**

277

Internews interacted with **277 people** through:

- Listening Group **40%**
- Informal Meeting **60%**



Data collected from:
104 females (38%)
and **173 males (62%)**

Repair our school

A groups of students in the POC are requesting the responsible agencies to repair their school. They added that they lack benches and teaching materials. They also asked for a water tank to be provided to enable students get drinking water.

Students, POC 1, Block A ●

BBTT community correspondent interviewing UNPOL Community Policing Team Leader regarding drug abuse and night clubs at the UN House PoCs.
Photo @Internews



Support us with more balls

Footballers in the POC are saying they have only one ball that they use during the matches. They are asking the community and agencies to contribute and support them with more balls for use in the inter-zonal tournaments in the POC.

Football players, POC 3, Zone E ●



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Internews Juba e-Bulletin

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Boda Boda Talk Talk

Weekly Program Highlights



Drug abuse is harmful

The use of drugs is the leading cause of domestic violence in families around the PoCs. IMC conducted an awareness campaign in the community to enlighten them on the effects of drug abuse on their health. BBTT interviewed IMC for the program who said that use of drugs like alcohol, marijuana and khat is very high in the POC. IMC decried drug abuse because it can cause mental and physical health and can lead to cancer. On the same program UNPOL said that it is not good for youth to get involved in drugs. ●

tee at UN House PoCs said that they intend to use this league to test the unity among the youth players and the communities. He added that they are continuing to promote the unity of the UN House communities. ●



Restriction of night clubs

In our previous feedback some members of the community said night clubs are promoting criminal activities in the POC following incidents of youth fighting after watching action movies. BBTT interviewed the CMC and UNPOL on the issue where the PoCs 3 community chairman said that they are working to have the night clubs relocated next to the perimeter of the site. Meanwhile, UNPOL said that action movies and other restricted items are

banned if they endanger and lead to infringement of other people's rights. ●



Leveling of garbage zones

In an interview with NSDO, the organization said that they are dealing with the collection of the garbage in the community, while the zonal leaders through ACTED are identifying where to put their zonal garbage. He asked the community not dump garbage in ungazetted areas as this could lead to the community getting exposed to waste material that can cause disease. He added that the community should remember to collect garbage from their houses early enough to be in time for the collectors to carry the trash away. ●

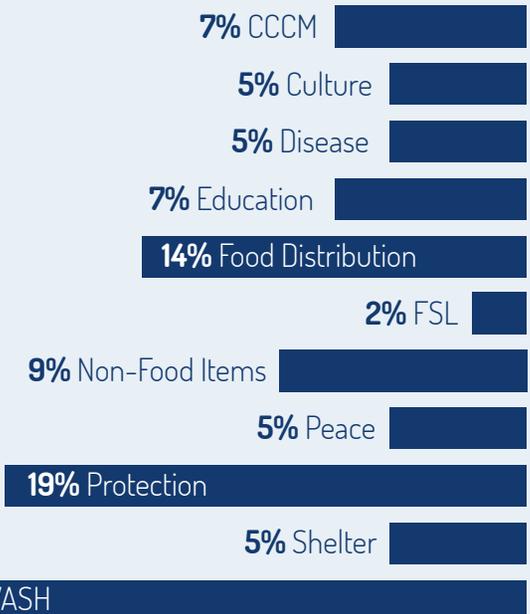


Inter-zonal league for unity

In an interview with BBTT, the secretary general for the Sports Organizing Commit-

Community Feedback

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Detailed: WASH

This graph details the feedback on WASH that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

PoC residents thank IOM

PoC Sector 4 residents thanked IOM WASH department for the awareness they received about the importance of mosquito nets. They said they now can use the nets well which will help reduce malaria in the community.

Women Adults, location: Sector 04 ●

Benefits of social celebrations

Some residents in PoC Sector 4 said social celebrations could solve some other social problems, especially problems among neighbors. They encouraged members of the community to participate in the different social celebrations.

Adult, sector 4 ●

Social Peace embraced

Residents thanked Civil Affair Department for supporting social peace and rejuvenating peaceful co-existence among the different tribes in the PoC and Malakal town.

Adults, sector 1A block A ●

IMC please advise mothers on child protection

Residents of Sector 1 Block A requested the IMC Women Group to advise mothers so they can guide and protect their children from aimlessly loitering around the PoC. They asked the field team to move from house to house to ensure that children go to school or child friendly spaces.

Adults, location: Sector 1 ●

New methodology

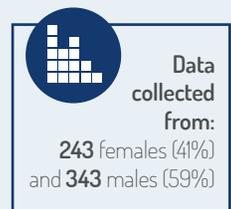
Teachers of INTERSOS basic school are extending their thanks to the humanitarian organizations working in the field of education for providing teaching methodology.

Adults, sector 2, male: 10 female: 2 ●

Water pipes repaired

Residents of Sector 3 are grateful to the WASH agencies for repairing the water pipes. They requested that vigilance be exercised so that the water lines do not get damaged by vandals.

Youths & Adults, location: Sector 3 ●



Group photo taken after completion of a participatory media training at the Humanitarian Hub in Malakal. Photo @ Internews

Children late in school over breakfast

Some children said they delay to go to school because morning tea and bread are not ready on time. They asked their parents to prepare their breakfast on time so that they don't miss the morning lessons.

Pupils, sector 2 ●

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Nile 98.0 FM

Weekly Program Highlights



Protection Programme: Benefits of communal socialization within blocks & sectors

Social events and activities can play a big role in solving communal problems. This was mentioned by some members of Sector 4 in the PoC, who added that, social celebrations can help unite people and create networks of social wellbeing within neighbors. They said that every community has its challenges and successes. A staff from IOM reiterated that social cohesion can be advanced by communal participation in events organized by the community. ●



Women Programme: Role of women in problem solving

On Nile FM's Women's programme, the discussion was about roles of women in solving problems in the family and community at large. The discussion emphasized the importance of using dialogue and peaceful means to overcome domestic and communal challenges. Finding solutions to problems using their experiences as mothers and wisdom as



Wash Programme: Ways of combating mosquitoes

Stagnant water is one of the main places where mosquitoes breed. While on the WASH radio programme, a field assistant officer from IOM said that one way of combating mosquitoes besides spraying, is through draining stagnant water. He added that it is very important to protect children, pregnant women & elderly people from mosquitoes in order to control the spread of malaria. ●



Special coverage: The growing role of youth both in PoC & Malakal town

The director of youth organization of South Sudan said that they organized a workshop for youth both in PoC & Malakal town and focused on topics related to peace building and development. The workshop was attended by 70 youth both male and female and it lasted for 5 days within Malakal town. ●

elders, were key in avoiding quarrels and misunderstandings. ●



Protection Program: How to deal with issues related to GBV cases

Incidents of GBV are of great concern to all who understand the negative impact they have on the community. While appearing on Nile FM's Protection Programme, an independent activist on GBV cases with child protection in South Sudan said that they organized a workshop with topics focusing on gender based violence. This was carried out under the supervision of the ministry of social welfare affair. ●



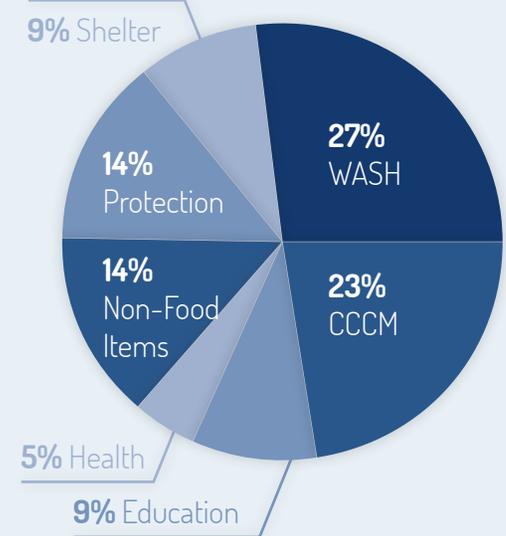
PEACE PROGRAMME: Conflict resolution & its role in social peace

Everyone has a role to play in problem solving and peace building in the community. The chairlady for peace building groups from UNYDA, a national organization, said that conflict resolution could be achieved through accepting and respecting other people's opinions. However, she added that it is a must for everyone to play his or her role in solving community problems. ●



Community Feedback

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